

Heather Gardens Clubhouse/Restaurant Committee Meeting

May 9, 2022

Chair, Maria Mines opened meeting at 10:00 AM with a quorum present. New time and date for Restaurant/Clubhouse committee meetings was announced being the second Monday of each month at 10:00 AM, and will be held in the Board Room and on Zoom. Report of April 12, 2022 meeting was approved, as written.

Report from Clubhouse Manager. Montrell Anthony reported the following:

- The Spring Craft Fair was well attended, both by buyers and vendors.
- The music event featuring Retro Music Group (a fundraiser for the HG Foundation) was well attended, with residents asking for a repeat program.
- The Spring Dance had 20 walk-ins, which boosted the attendance.
- Clubhouse Hours: Closing hour of 10:00 PM was dropped as attendance during that time did not warrant the clubhouse being open. The opening hour of 6:00 AM is still popular, so that schedule will be maintained.
- Room rentals for private events remain stable.
- Montrell wanted to express thanks to Cormac Ronan for his help providing support with Clubhouse activities.

Question was asked by committee member regarding the use of more volunteers at special events to reduce the need for paid overtime staff. Montrell said that, at this time, he feels the high quality of customer service needs to be maintained and the staff has that experience; he hopes to incorporate more volunteers as he and they become more familiar with events. Committee member asked Montrell to contact Mountain Man Nuts and Candy Co. and see if they can come back once a month for sales. Non-resident fees were discussed; Montrell is taking steps to identify non-resident users both at the tennis courts and at the front desk.

Pool summer hours and family time hours will be announced as pool opens. Suggestion that pool area be open for residents to sit before pool is filled, was addressed by Jon Rea as being too much of an insurance liability and would not be an option if the pool is empty. Family swimming hours during the summer in the indoor pool and issue of more shade around pool (shade umbrellas) were also mentioned and will be handled by Montrell.

Report from Restaurant Manager. Cormac Ronan reported the following:

- April was a busy month, and budgeted sales were exceeded.
- A Mother's Day brunch had 150 people attending
- Volunteers are helping with the Sunday brunches.
- Cormac is working with Human Resources to hire a cook and wait staff. Staffing is still a problem, but several interviews have been scheduled.

When asked about marketing, he reported that at this time, the HG website is being maintained and used regularly. The loyalty program has not been implemented yet because the lack of kitchen staff keeps him too busy to start that project.

New Business. Ron Hileman, speaker from the audience and chair of the new Pickle Ball Club, informed the committee that they now have a website and 130 members on their roster. He asked for some funding from clubhouse budget for items such as nets, storage boxes, etc. Comment from HGA President, Jill Bacon, stated that there may be access to Lottery money that could be used for that purpose.

Being no further business or questions, meeting was adjourned at 11:03 pm. Next scheduled meeting will be on 13 June 2022.

Lenora Tracy, Secretary